



Improve the Safety, Efficiency and Quality of Your Field Operations



FieldWorks is a fully-integrated mobile workforce management system. It *Brings the Field into the Office™*, providing visibility of field activities in real-time, at all times.

Safety and efficiency goals are achieved proactively. Any issues arising in the field are addressed immediately, before they become problems.



FieldWorks yields 50 plus percent higher productivity, 20 times more accurate field data – creating unprecedented value for companies interested in streamlining field operations.

FieldWork's open architecture enables easy integration with existing enterprise systems.

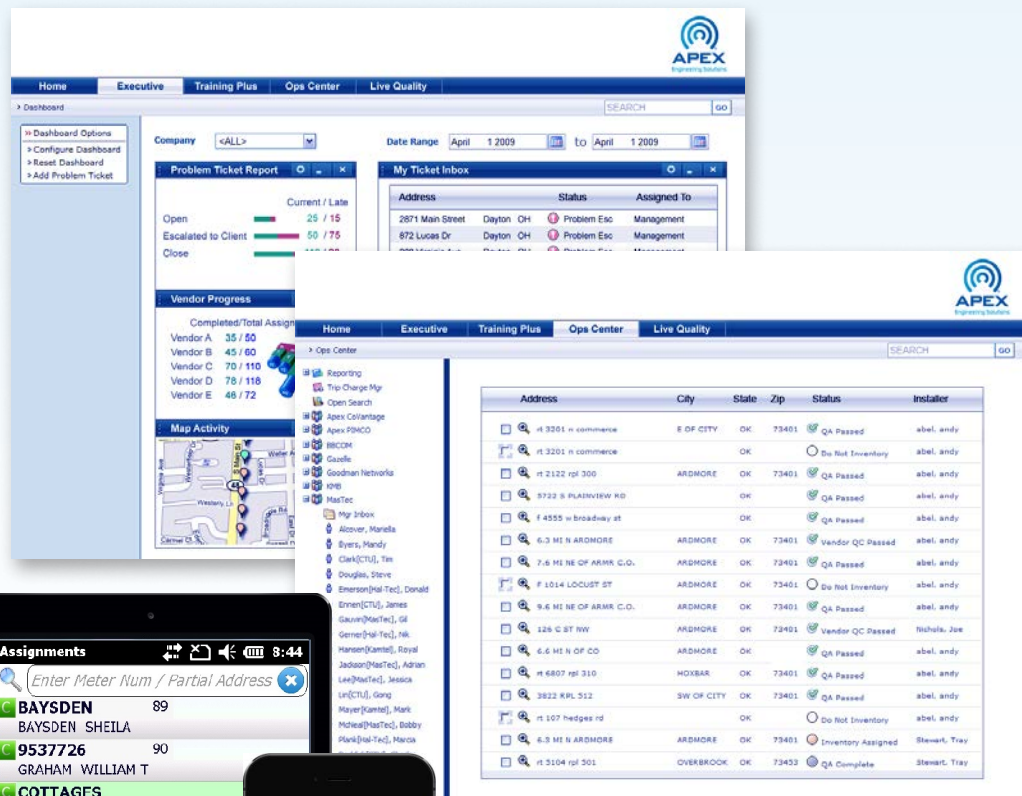
One Solution **Ahead**

Field crews collaborate to deliver exceptional results.

FieldWork's collaborative workspace enables Field Technicians, Supervisors and even Customers to collaborate with each other just as if inside a single entity and location.

FieldWorks optimizes performance between individual technicians, or teams of technicians, by balancing workloads. FieldWorks is an invaluable resource for productivity enhancement and effective schedule management.

Data security is of paramount importance. Users log in through their own personalized, authenticated, role-based web portal, where they have secure access to the dashboard, tools and reports relevant to their responsibilities. All data transfer devices are secured using SSL.



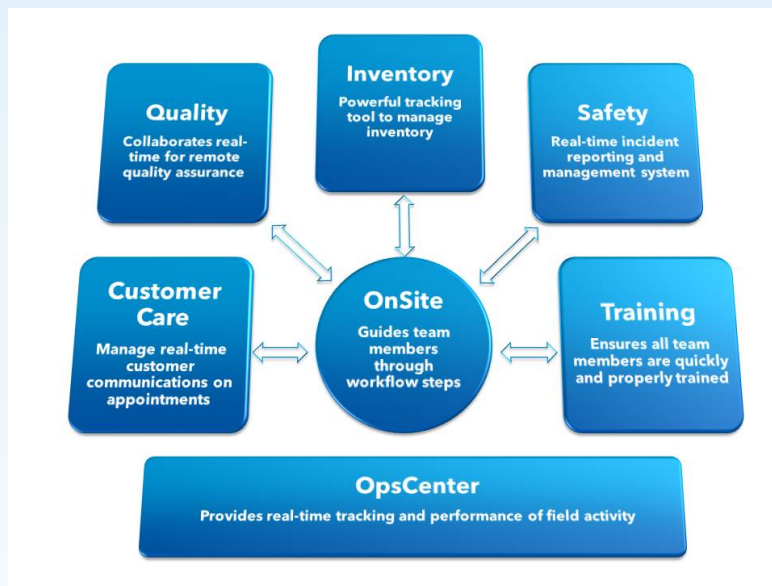
Higher Productivity
+ Better Quality =
On-Time, On-Budget
Delivery

In today's competitive environment, it's all about time-to-market. By raising both productivity and quality, FieldWorks shrinks time-to-market by orders of magnitude:

- **Productivity** – FieldWorks yields up to a 50% increase in productivity – the true source of competitive advantage.

- **Quality** – FieldWorks raises the accuracy of field engineering data by as much as 20 times to a 99% level.

- **On-Time, On-Budget Delivery** – Higher productivity and better quality add up to reliable scheduling. FieldWorks ensures that projects are always completed on-time and often ahead of schedule.



FieldWork's Modules

1. **Safety** – a robust safety management system that encapsulates Apex’s “work safe or not at all™” philosophy. A tablet app manages the daily morning safety meeting and vehicle inspections. If an incident does occur, field staff immediately generates the incident report in their handheld, which is instantaneously pushed into the safety management system. There, the incident is processed per OSHA requirements.
2. **TrainingPlus** – good quality and improved efficiency is derived from proper training. FieldWork’s comprehensive on-line training and certification module ensures that every employee takes courses and passes the certification tests for their work type. FieldWorks prevents work from being assigned to employees without proper certification.
3. **LiveQuality** – FieldWork’s unique approach to verifying the quality of work performed in the field. Just as a statistical sampling of work is observed for quality assurance, photos can also be uploaded for review in real-time to further validate the quality and accuracy of completed work.
4. **OpsCenter** – the “brain” of FieldWorks, and home to the collaborative workspace, where supervisors and project managers gain complete oversight of a project in real-time. The map-based OpsCenter provides full transparency into what is happening in the field. With access to project data and reports, project managers can assign work, track performance and productivity, and resolve issues that require a supervisor’s attention. Behind the scenes, FieldWork’s exclusive DayRoute™ feature computes optimized routes for crews, taking into account blackout dates, work types, and travel times.
5. **OnSite** – the forced-march workflows™ on handheld devices that drive the work being performed in the field. OnSite ensures that work is performed strictly according to a precise sequence. Forced-march workflows not only reduce the likelihood of human error, but also ensure that all field work is executed according to best practices.
5. **Customer Care** – a shared call center to manage communications between technicians, supervisors and customers. The call-center handles the full spectrum, from emergencies, appointment scheduling, project inquiries, and customer feedback. The call-center can be integrated with your existing call-center technology.
7. **Inventory** – an innovative cascading inventory system™ to ensure that the location and custody of every asset is known at all times. The bar-code driven system keeps in sync the logical and the physical transfer every time the custody of the asset changes. In addition, physical inventory reconciliation is rendered highly efficient by its cascading feature, which determines when inventory needs to be performed by pallet, box, or individual asset item.

Solution Options

1. Software Licensing

Customers can choose to license FieldWorks, and use their own internal resources to execute the project. Licensing options include: Cloud, On-premise, and SaaS.

2. A la Carte Solution

This is a flexible model designed for customers who want to utilize in-house expertise by selectively integrating components of the Turnkey Solution. For instance, you may engage Apex for Project Management and Quality inspection, reserving for your own staff Training, Certification and Field Force Deployment.

3. Turnkey Solution

With the turnkey package, the direction and requirements are set by the customer, and Apex executes the full life-cycle of the project, including:

- Requirements Workshop
- FieldWorks Customization
- Pilot Implementation, if required
- Full Scale Rollout, including:
 - Project Management
 - Warehousing
 - Inventory Management
 - Vehicles
 - Training and certification
 - Field Audits
 - Safety Management

For more information about Apex’s FieldWorks, or to request a private demo, please email engineering@apexcovantage.com or call 703-709-3000 or 1-800-628-2739 today.

About Apex CoVantage

Apex CoVantage is a US provider of global Knowledge Process Outsourcing (KPO). We opened our first KPO service center in 1988 and subsequently pioneered the market for offshore services. Today, we provide engineering and content solutions, as well as professional KnowledgeSolutionsSM from a global network of service centers.

Our clients include many of the largest, fastest growing and most admired companies in North America, Europe, South Africa, the Middle East and the Pacific Rim. In every industry and every service area, these clients are reaching the next level of service performance in partnership with Apex CoVantage.

One
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